

Newsletter Q1 2018



WebFTA site support:

If you find yourself in need of support regarding the WebFTA website, please reach out to the following numbers:

512-346-6511 ext 107 or 108

Quarterly payment:

Please remember that the QAR payment is due no later than **4-30-18** which coincides with the State Comptrollers QAR/Arrest Fees form.

Address or phone change?

Please send any name, address or phone number changes to dj@omnibase.com



NEW REMITTANCE ADDRESS!
Please mail quarterly activity payments to:

Omnibase Services of Texas, LP

PO Box 421449

Houston TX, 77242

Welcome Back Hector!

Omnibase is excited to welcome back Hector DeLeon as our Sr. Account manager. Hector began working with us at the beginning of 2010. In 2014, Hector decided to venture out on his own to expand and refine his skill set. He spent over a year working in cloud-server based IT for Hewlett Packard(HP) Enterprise. Then went on to work as a team leader for the IT department of Whole Foods Market. During this time, he underwent intense training on customer service/support, cloud based infrastructure, quality assurance, team management, and leadership. Hector rejoined our family in November of 2017 as our Senior Account Manager and is applying his new skills to help us serve all our customers even better, every day.

Omnibase: Vision & Mission

Omnibase prides itself on being a Texas based company. Texas was named after the Caddo word (tayshas) meaning "friends" or "allies". We greatly value our relationships with the Courts, Texas Department of Public Safety, and the citizens we serve. Our vision is to improve the usefulness of the FTA Program to our stakeholders by making it more efficient and effective. Our mission this year is to reach out to every court in the great state of Texas and learn how we can better serve y'all. We want to explore innovative ideas to assist courts in maintaining justice. Please join us in blazing new trails for the Failure To Appear Program in 2018.

Starting in May we will be hosting our major training and education seminars throughout the state. In order to cut time on redundant tasks and generate useful reports, we will be adding extra training sessions in addition to our normal training. These sessions will go over tips and tricks using software like Microsoft Excel or free open source software. Also, in between our major training seminars, we will be traveling to various areas of the state to learn from different courts how we can improve our service. Please let us know if you would like to schedule a visit from us. Finally, all courts are welcome to visit us at our main office in Austin, Texas for training, education, exchanging ideas and comradery.

- Your Texas Compatriots, Omnibase Services of Texas, LP